

OFF-BOARD FARE SYSTEM

# Vendstar-e<sup>®</sup> Vending System

Vendstar-e is a quick, convenient and reliable vending system designed to assist riders in purchasing or upgrading tickets and passes at bus depots, transfer centers, light rail transit and bus rapid transit locations.

COMPATIBLE WITH

GENFARE **link.**



Vendstar-e has been designed with the rider in mind to provide a simple 3-step process to ensure ease of use at the rider's convenience. The color display is visible in all conditions and the menu is agency configurable. The audio messages and display comes standard with English and Spanish instructions with additional languages optional.

The compact size of the vending machines gives tremendous flexibility for planning and placement. The simplicity of credit card and debit card payments minimize service visits and overall maintenance costs.

## Highlights:

### Fare Media Acceptance

- Supports a full range of smart cards and magnetics including: DESfire™ EV1, MIFARE™ Classic, thin Ultralight™ and Ultralight™ C.
- Purchase or recharge smart cards.
- Supports a full range of ticket types based on agency fare structures.

### Maintenance

- Low maintenance minimizing site visits.
- Generates audit tickets following module replacement.
- Forced air ventilation for cooling and optional heater for cold weather.
- Indoor and outdoor use (canopy recommend for outdoor use).



## RESPONDING TO RIDER AND AGENCY NEEDS

### Why Vendstar-e?

- Eliminating cash collection reduces cost and maintenance.
- Allows riders to purchase tickets and passes at their convenience.
- Integrates seamlessly with existing Genfare vending systems.

### The Value of Security:

- Multipoint front door locking system.
- High decibel alarm sounds when shock or vibration is detected.
- Real-time alarm notifications to central office when networked.
- Electronic ID tracks removal and replacement of ticket modules.
- Convenient smart card employee access control.
- Secure stainless steel construction with vandal resistant finish.

### Ticketing and Receipts:

- Provides two ticket issuing units.
- Dispenses thin 10 mil short-term usage cards and durable 30 mil smart cards.
- Prints and encodes tickets on issuance for flexibility and added security.
- Reads value of tickets and cards.
- Provides receipts for bank card transactions.
- Optional high capacity cassettes for high volume locations.

### Data Collection:

- Accepts major credit and debit cards via ethernet or fiber optic network.
- Records individual sales, events and cumulative totals.
- Consolidates transactions and events in a central database.
- Uploads data to central office.
- Offers standard and customer reporting capabilities.

# GENFARE

Transforming Transit for Tomorrow

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